

A photograph of a man in a grey sweater sitting on a light-colored sofa. He is holding a baby in a striped onesie and feeding them with a white bottle. A large, fluffy, light-brown dog is sitting next to him, looking towards the baby. The background shows a window with a view of a house and some greenery. A yellow triangle is in the top right corner.

**COMMUNITY HEALTH CHOICE**

**SELECT / ULTRA SELECT**

**VS. PREMIER PLANS**



# Select /Ultra Select vs. Premier Plans

**WELCOME TO THE COMMUNITY HEALTH CHOICE EDUCATIONAL PRESENTATION ABOUT THE HEALTH INSURANCE MARKETPLACE.**

- In this presentation, you'll learn about the differences between Community's **Select/Ultra Select Plans** and **Premier Plans**.
- Once you understand the differences, it will be easier to find the best plan that fits you and your family.

 **SELECT**

 **ULTRA SELECT PLANS**

 **PREMIER PLANS**






# But first, let's look at the similarities.

Both Select/Ultra Select and Premier plans consist of a **bronze**, silver, and **gold** level.

	 SELECT PLANS	 ULTRA SELECT PLANS	 PREMIER PLANS
Bronze Plans	<ul style="list-style-type: none"> <li>Community Select Bronze 016</li> </ul>	<ul style="list-style-type: none"> <li>Community Ultra Select Bronze 016</li> <li>Community Ultra Select Bronze 018</li> </ul>	<ul style="list-style-type: none"> <li>Community Premier Bronze 003</li> <li>Community Premier Bronze 018</li> </ul>
Silver Plans	<ul style="list-style-type: none"> <li>Community Select Silver 019</li> </ul>	<ul style="list-style-type: none"> <li>Community Ultra Select Silver 019</li> <li>Community Ultra Select Silver 020</li> </ul>	<ul style="list-style-type: none"> <li>Community Premier Silver 012</li> <li>Community Premier Silver 020</li> </ul>
Gold Plans	<ul style="list-style-type: none"> <li>Community Select Gold 022</li> </ul>	<ul style="list-style-type: none"> <li>Community Ultra Select Gold 001 (off-exchange)</li> <li>Community Ultra Select Gold 021</li> <li>Community Ultra Select Gold 022</li> </ul>	<ul style="list-style-type: none"> <li>Community Premier Gold 001 (off-exchange)</li> <li>Community Premier Gold 005</li> <li>Community Premier Gold 021</li> </ul>

# Select/Ultra Select and Premier Plans

 SELECT PLAN	 ULTRA SELECT PLAN	 PREMIER PLANS
<ul style="list-style-type: none"> <li>• Low copays for most services (most plans)</li> </ul>	<ul style="list-style-type: none"> <li>• Low copays for most services (most plans)</li> </ul>	<ul style="list-style-type: none"> <li>• Low copays for most services (most plans)</li> </ul>
<ul style="list-style-type: none"> <li>• Primary Care visits, specialist visits, urgent care visits, and generic drugs not subject to deductible (most plans)</li> </ul>	<ul style="list-style-type: none"> <li>• Primary Care visits, specialist visits, urgent care visits, and generic drugs not subject to deductible (most plans)</li> </ul>	<ul style="list-style-type: none"> <li>• Primary Care visits, specialist visits, urgent care visits, and generic drugs not subject to deductible (most plans)</li> </ul>
<ul style="list-style-type: none"> <li>• Potential savings that can lower your monthly premium payment, based on your income (most plans)*</li> </ul>	<ul style="list-style-type: none"> <li>• Potential savings that can lower your monthly premium payment, based on your income (most plans)*</li> </ul>	<ul style="list-style-type: none"> <li>• Potential savings that can lower your monthly premium payment, based on your income (most plans)*</li> </ul>
<ul style="list-style-type: none"> <li>• Preventative Services</li> </ul>	<ul style="list-style-type: none"> <li>• Preventative Services</li> </ul>	<ul style="list-style-type: none"> <li>• Preventative Services</li> </ul>
<ul style="list-style-type: none"> <li>• Free 24/7 telehealth</li> </ul>	<ul style="list-style-type: none"> <li>• Free 24/7 telehealth</li> </ul>	<ul style="list-style-type: none"> <li>• Free 24/7 telehealth</li> </ul>
<ul style="list-style-type: none"> <li>• No referrals for specialist</li> </ul>	<ul style="list-style-type: none"> <li>• No referrals for specialist</li> </ul>	<ul style="list-style-type: none"> <li>• No referrals for specialist</li> </ul>
<ul style="list-style-type: none"> <li>• High-quality network of Providers</li> </ul>	<ul style="list-style-type: none"> <li>• High-quality network of Providers</li> </ul>	<ul style="list-style-type: none"> <li>• High-quality network of Providers</li> </ul>
<ul style="list-style-type: none"> <li>• Four-star enrollee experience with excellent customer service</li> </ul>	<ul style="list-style-type: none"> <li>• Four-star enrollee experience with excellent customer service</li> </ul>	<ul style="list-style-type: none"> <li>• Four-star enrollee experience with excellent customer service</li> </ul>
<ul style="list-style-type: none"> <li>• Easy approval of care for variety of benefits</li> </ul>	<ul style="list-style-type: none"> <li>• Easy approval of care for variety of benefits</li> </ul>	<ul style="list-style-type: none"> <li>• Easy approval of care for variety of benefits</li> </ul>
<ul style="list-style-type: none"> <li>• Only available to Harris County Residents</li> </ul>	<ul style="list-style-type: none"> <li>• Only available to Harris County Residents</li> </ul>	<ul style="list-style-type: none"> <li>• Available to all 20 counties</li> </ul>

**You'll find out if you qualify for those savings when you fill out a Marketplace insurance application.**



## Select/Ultra Select vs. Premier Plans

The key differences between **Select/Ultra Select** and **Premier Plans** focus on two things:



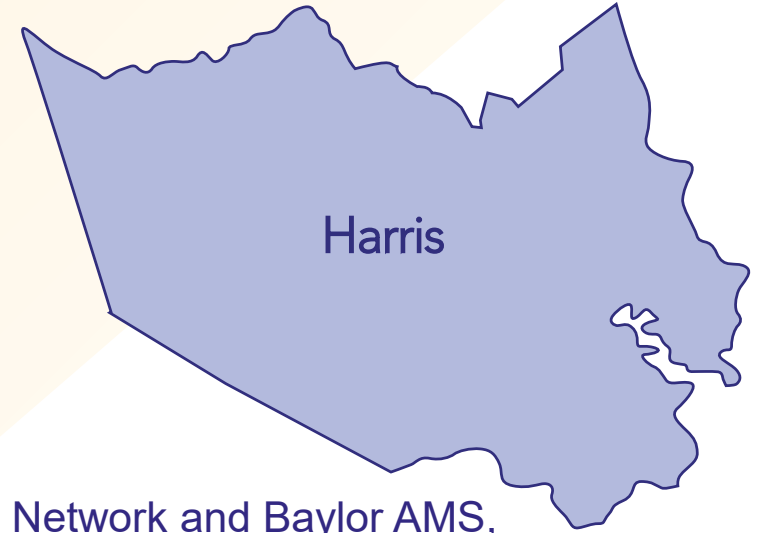
Eligibility



The network of Providers  
you can choose from

# Select Plans

- Only available to **Harris County residents**
- **Lower premiums, same quality care**
- Members receive all their care from one or more of the following high-quality Providers:
  - **Memorial Hermann Hospitals**
  - **Harris County Hospital District**
  - **St. Joseph**
  - **AD Hospital East**
  - Along with each of their **affiliated Physician Groups** (Hermann Physician Network and Baylor AMS, UT Physicians and other providers that admit to these facilities.
- That means all your healthcare needs – **from PCP and urgent care visits to prescription drugs and more** – would be met by a Provider within our Select Plan network of hospitals and physician groups.
- The smaller network allows us to pass the savings to you in the form of low premiums, helping you contain costs without sacrificing quality of care.
- Though these plans are only available to Harris County residents, Members can get care anywhere Select Plan Providers are located.





# Who should consider a Community Select Plan?

**Select Plans** can be a great option for anyone in Harris County, but especially those who:

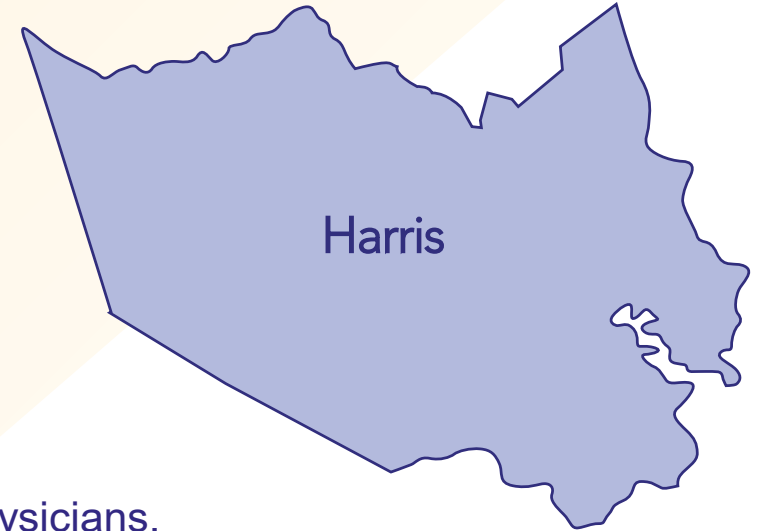
1. **Currently have a PCP** at Memorial Hermann, Harris Health, St. Joseph, or an affiliated physician group and want to keep your care team,
2. Those who **value convenient care that's close to home**, and
3. Anyone who **wants affordable, comprehensive care**



[\*\*Click here\*\*](#) for the Community provider directory and see if your doctor is in-network.

# Ultra Select Plans

- Only available to **Harris County residents**
- **Lower premiums, same quality care**
- Members receive all their care from one or more of the following high-quality Providers:
  - **Harris County Hospital District**
  - **HCA Hospitals**
  - **AD Hospital East**
  - **Oakbend Hospital**
  - Along with each of their **affiliated Physician Groups** (Baylor AMS, UT Physicians, Privia (provider group associated with HCA))
- That means all your healthcare needs – **from PCP and urgent care visits to prescription drugs and more** – would be met by a Provider within our Select Plan network of hospitals and physician groups.
- The smaller network allows us to pass the savings to you in the form of low premiums, helping you contain costs without sacrificing quality of care.
- Though these plans are only available to Harris County residents, Members can get care anywhere Ultra Select Plan Providers are located.





# Who should consider a **Community Ultra Select Plan**?

**Ultra Select Plans** can be a great option for anyone in Harris County, but especially those who:

1. **Currently have a PCP** at Harris County Hospital District, HCA Hospitals, AD Hospital East, Oakbend Hospital or an affiliated physician group and want to keep your care team,
2. Those who **value convenient care that's close to home**, and
3. Anyone who **wants affordable, comprehensive care**



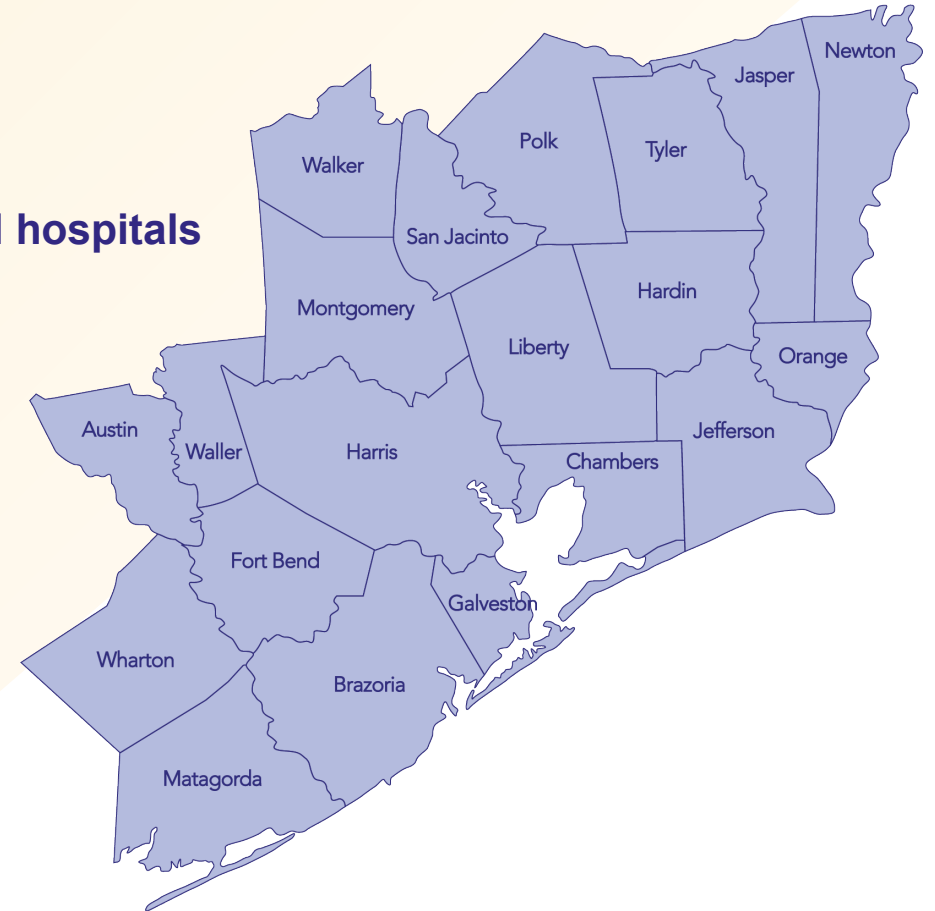
**[Click here](#)** for the Community provider directory and see if your doctor is in-network.

# Premier Plans

- Available to Members **throughout Community's service areas**
- Give Members access to one of the **largest networks of doctors and hospitals** in these Southeast Texas counties.

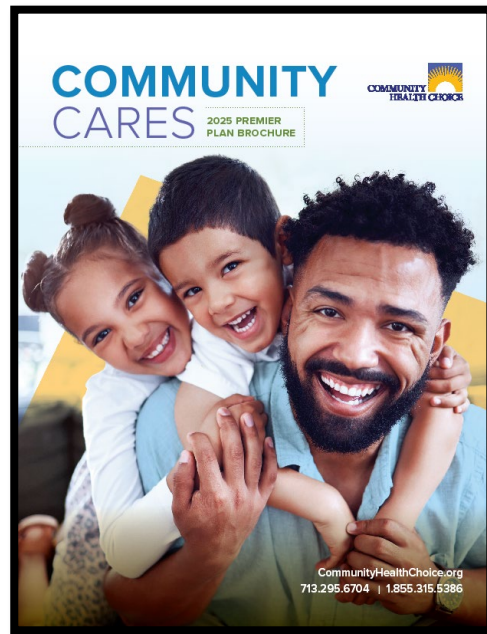
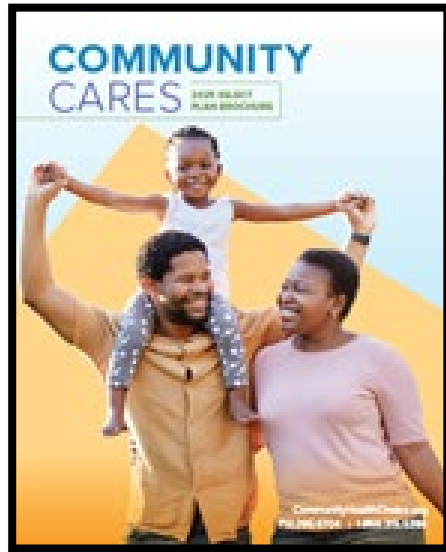
Austin	Hardin	Matagorda	San Jacinto
Brazoria	Harris	Montgomery	Tyler
Chambers	Jasper	Newton	Walker
Galveston	Jefferson	Orange	Waller
Fort Bend	Liberty	Polk	Wharton

- Depending on the plan, **therapy services and Preferred Brand, Non-Preferred Brand, and Specialty drugs are exempt from the deductible.**



[Click here](#) for the Community provider directory and see if your doctor is in-network.

All the details about  
Select/Ultra Select and  
Premier Plans can be  
found here:





# How do you know which providers are covered by our **Select**, **Ultra Select** and **Premier** Plans?

- On the [Community website](#), click on the **Find a Doctor** menu along the top.
- From here, you will see the options for **Select**, **Ultra Select** and **Premier** Plan.
- Select a Provider Type and the type of Specialist you want to see.
- Enter address, city, county or zip code and distance.
- Click Submit to see which providers are in each plan.

The screenshot shows the 'FIND A PROVIDER' page on the Community Health Choice website. At the top, there is a logo for 'COMMUNITY HEALTH CHOICE' and a 'Download Provider and Facility Directo...' button. Below the logo, there are two tabs: 'Español' and 'FIND A PROVIDER', with 'FIND A PROVIDER' being the active tab. To the right of the 'FIND A PROVIDER' tab is a 'Frequently Asked Questions' link. The main content area contains a message: 'For help locating a Provider or assistance with scheduling an appointment using three-way call with the Provider contact a Member Services Representative by sending an email to [MemberServices@CommunityHealthChoice.org](mailto:MemberServices@CommunityHealthChoice.org) or by phone: STAR PLUS 1-888-435-2850 || Marketplace 1-855-315-5386 || DSNP 1-855-940-3767 || STAR and CHIP 1-888-760-2600. Provider Vision Partner Partner Provider Dental Pharmacy Directory'. Below this message are four search options: 'Search By Plan & Provider Type', 'Search By Provider Name', 'Search By Group/ Facility Name', and 'Search by Address / Zip code'. A red asterisk indicates that required fields must be completed. There are three dropdown menus: 'Select Your Plan', 'Select Provider Type', and 'Select Provider Type'. Below these is a text input field for 'Enter address, city, county or zip code' and a 'Distance' dropdown menu set to '5 Miles'. A map of Houston is displayed, showing various neighborhoods and highways. At the bottom of the form is a 'Submit' button.

# How do you know which providers are covered by our **Select**, **Ultra Select** and **Premier** Plans?

- If you're enrolled in a Select plan, click on the **Select** plan (point to it on the screen). Click on Submit to get a list of participating providers around your area. You may also download our Provider Directory.
- If you're enrolled in an Ultra Select plan, click on the **Ultra Select** plan (point to it on the screen). Click on Submit to get a list of participating providers around your area. You may also download our Provider Directory.
- If you're enrolled in a Premier plan, click on **Premier** plan link (point to it on screen). Click on Submit to get a list of participating providers around your area. You may also download our Provider Directory.

Select Your Plan \*

Select Your Plan

- STAR
- CHIP
- STAR PLUS
- CHIP Perinatal
- Community HMO Medicare Advantage D-SNP
- Community Select Limited Bronze Marketplace
- Community Select Limited Gold Marketplace
- Community Select Limited Silver Marketplace
- Community Premier Bronze Marketplace
- Community Premier Gold Marketplace
- Community Premier Silver Marketplace



## Call us!

For more information or help enrolling in a **Select/Ultra Select** or **Premier** Plan, call:

**Community Health Choice Member Services**

**713.295.6704**

**855.315.8306**

We're ready to take your call.  
From 8 a.m. to 5 p.m.